



Bulletin #15 – October 18, 2012

Website Revisions

Today, a new version of the Ohio FAIR Plan's (OFP) website has been launched. While several "behind the scenes" efficiencies have been implemented, our hope is that agents and consumers will also find several new features helpful.

In the near future, OFP is working to provide e-mail notification to agents about new documents and adding the ability for agents to submit/process an endorsement online.

Agent Login / Request a Login

The agent login has been moved to a prominent place on the home page. The opportunity to login still exists on the Agents page.

Both pages also give the opportunity to request a login and request a new password.

A screenshot of the Ohio FAIR Plan website home page. At the top left is the Ohio FAIR Plan Underwriting Association logo. To the right of the logo is a navigation menu with links for "About OFP", "Insureds", "Agents", and "Coverages". Below the navigation menu is a login section on the left and a main content area on the right. The login section includes a heading "If you are an agent, you can access your policies and documents by signing in.", followed by input fields for "Email/Login ID:" and "Password:", and a "Log In" button. Below the login fields are links for "Request a Login ID" and "Request a New Password". The main content area features a large heading "Welcome to the Ohio", followed by two paragraphs of text and a "Mission Statement" section with its own heading and a paragraph of text.

Ohio FAIR Plan
Underwriting Association

About OFP Insureds Agents Coverages

If you are an **agent**, you can access your policies and documents by signing in.

Email/Login ID:

Password:

Don't have a login?
[Request a Login ID](#)

Forgot your password?
[Request a New Password](#)

Welcome to the Ohio

The Ohio FAIR Plan is supported by all insu business within the state. Each company st premium volume in Ohio.

The Ohio FAIR Plan was established in 196 property unable to obtain insurance throug limited number of metropolitan areas. By 1 insurance, including farm coverage, throug such programs operating throughout the U

Mission Statement

To provide quality property-oriented insura priced fairly for Ohio property.

Upload Photos

Also present on the home page is a link to a new page where agents or consumers can electronically submit photos in response to a letter OFP has sent. A link to this page is also present on the Agents and Insureds pages.



Most of the letters OFP sends make mention that the agent or consumer can send OFP photos showing deficiencies have been repaired. This new page should make that easier.

When photos are submitted using the new page, the sender will get a receipt at the e-mail address provided showing that OFP has received the response and will review it.

No login is needed, but the applicable policy number and property ZIP code is required for validation.

Please use this form to submit photos in response to a notice from the Ohio FAIR Plan (OFP). When OFP receives the photos, you will get a confirmation receipt for your records.

Your Name:	<input type="text"/>	*
Your Email Address:	<input type="text"/>	*
Policy Number:	<input type="text"/>	*
Insured Property Zip Code:	<input type="text"/>	*
Notes About Photos:	<input type="text"/>	

* = required fields

New Documents

Once logged in, you will notice that there is a new flag to indicate that a file has new documents available.

This is first seen on the main Agent Portal page:

Last 18 Months Activity

* **New documents are available. Use the "View Documents" link at left to review them.**

[View as Excel Spreadsheet](#)

<u>* NAME</u>	<u>PROPERTY</u>	<u>FILE #</u>	<u>STATUS</u>	<u>TRANSACTION EFFECTIVE DATE</u> ▼
* ANTHONY	Redacted		Replacement Pending	11-17-2012
* ANTHONY			Replacement Pending	11-17-2012
* SIDNEY			Replacement Pending	11-15-2012
* STEVEN			Replacement Pending	11-14-2012
* DEBORAH			Replacement Pending	11-13-2012
* LARRY			Replacement Pending	11-10-2012
* SAM L.			Replacement Pending	11-10-2012

The indicator is also beside individual documents on the "View Document" page:

<u>File #</u>	<u>Insured</u>	<u>Document</u>	<u>Date</u> ▼	
Redacted		Homeowners Replacement Certificate	10-15-2012	<i>New</i>
		Premium Notice	10-15-2012	<i>New</i>
		Cancellation Notice	10-15-2012	<i>New</i>
		Dwelling Fire Replacement Certificate	10-15-2012	<i>New</i>
		Premium Notice	10-15-2012	<i>New</i>
		TRIA Disclosure Notice	10-15-2012	<i>New</i>
		Homeowners Replacement Certificate	10-15-2012	<i>New</i>

Agency Listing

Also on the main Agent Portal page is an option to export your book of business into a spreadsheet.

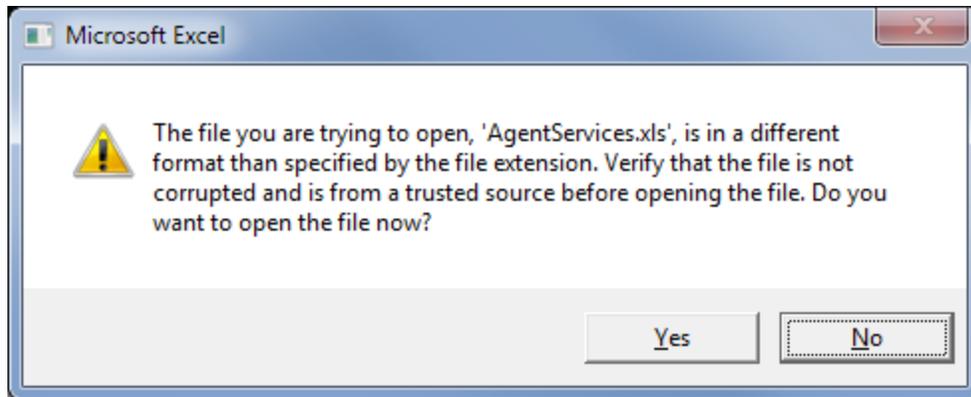
ents" link at left to review them.



[View as Excel Spreadsheet](#)

<u>FILE #</u>	<u>STATUS</u>	<u>TRANSACTION EFFECTIVE DATE</u> ▼
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Unfortunately, we have found that some installations of Excel generate the following error when you open the spreadsheet. Clicking "Yes" will open the spreadsheet.



Claims

New Claims can now be filed online via a new “Report a Loss” page.

Report a Loss

To report a loss to the Ohio FAIR Plan, please fill out the following form to the best of your ability. Please attach any pictures pertinent to the loss.

Loss Information

Your Name: *

Policy Number:

Insured's Name: *

Property Address: *

City: *

Zip Code:

Person to Contact: *

Also, highlights of coverage are given so that claimants can review portions of the applicable coverage forms.

Highlights of Policy Forms - Coverages

1. Dwelling Fire Policy (DP-1)
 - This form is a *Named Perils* policy. For coverage to apply, the cause of the loss must be one of the perils insured against as listed on [pages 3-4](#) of the policy. Theft is excluded from coverage.
 - *Exclusions* are listed on [pages 4-5](#).

Brevity / Clarity

In all, the prior website had approximately 25 distinct, primary pages. The improved website has 11. Information has been edited for brevity and clarity to help you find the information you need quickly.

We hope the new website is a help to you as you assist consumers. As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.