



Bulletin #17 – February 15, 2013

Electronic Notification of Available Documents

The Ohio FAIR Plan (OFP) is announcing a change to how agents are notified of new documents. Historically, a duplicate copy of every document sent to the insured is printed and mailed to the agent on the policy. Starting March 1, 2013, in an effort to reduce costs and improve service time, this duplicate copy will no longer be printed and mailed.

Instead, each evening, OFP will send e-mails to agents notifying them when a policy has new documents available. Each staff member that has a login to www.ohiofairplan.com will be sent an e-mail.

These e-mails will be sent from documents@ohiofairplan.com. The subject line will note the customer's name and the date the notification was sent:

Subject: CHRIS P BACON – New Ohio FAIR Plan Document(s) for 2/15/2013

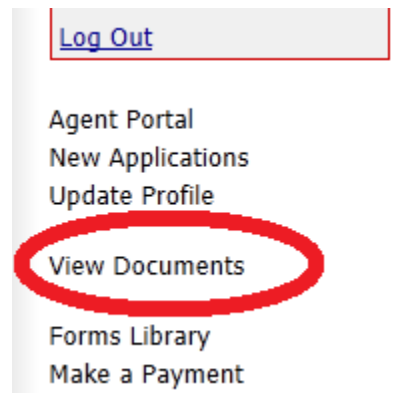
The body of the e-mail will tell the agent what type of document is available and will include a link to OFP's website:

The following policy has document(s) available for your review on our website:

9253163 - CHRIS P BACON - Dwelling Fire Declarations
9253163 - CHRIS P BACON - Invoice

To view documents, please login here: <https://www.ohiofairplan.com>

Once logged in, an agent can click on "View Documents" to see all documents available to the agency.



We believe this change is in the best interests of the consumers insured with OFP and their agents because the agent can receive documents faster and can easily retrieve duplicate copies of the documents (from the last 18 months). Any additional insured will continue to receive copies of all documents.

As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.