



## Bulletin #22 – November 4, 2016

### Payment Detail on Agent Portal

The Ohio FAIR Plan (OFP) has determined that a significant portion of calls for assistance from agencies focuses on the area of confirming if a payment was received.

To assist agents in obtaining this information, OFP has recently added additional payment history details to the policy page on the Agent Portal.

Added to the policy page are the date payment was received, the amount of the payment, the check number, and the entity that submitted the payment:

<b>Payments Received:</b>			
<u>Received</u>	<u>Amount</u>	<u>Check #</u>	<u>Payor</u>
7/14/2016	\$163.75	1615	██████ DANIELS
10/11/2016	\$153.75	1643	██████ DANIELS

The information is for the current policy year.

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As always, if you have any questions, please contact OFP at 614-839-6446 or 800-282-1772.